

REACTIVATION OF ALL ID PESONA

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To reuse the same activation key onto another PC, kindly follow these steps:

1. Download PESONA from <https://support.allidasia.com/portal/kb/articles/pesona-card-design-software> and install it into the new/formatted PC.

** For current PESONA users, please note that version 4.0 is unable to open templates created by version 3.2 or older
* It is encouraged to install PESONA Version 4.0, to avoid issues related to Windows updates.*

2. **Please ensure that the PC is not connected to the internet before proceeding to activate**
3. Under Help, choose Activate Product.
4. The software will request for your activation key (which is on the CD cover). Please enter or copy & paste the key into the field. And click Continue.
5. The software will now determine that you're not connected to the internet and will display the following:



6. Click Yes and save the inactivated LIC file created on your desktop.
7. Then, email the following to pesona@allid.com.sg
 - Inactivated LIC file
 - Activation key on your delivery order/invoice
 - OS of your new PC/laptop
 - Screenshot of PESONA's software version (Go to Help > About PESONA)



8. We will then process your request and email you the activated CDM file within 2 working days
9. Once you have received the CDM file from us, please save it on your desktop and open up the PESONA program
10. In PESONA, under Help, choose Register Offline which will prompt you to choose a file
11. Please select the activated CDM file that we've provided you, to complete the process

** To report any issues, please email to pesona@allid.com.sg*

***Due to our activation system, please note that re-activation is only limited to once per year*